



New Safety Recall Advanced Communication – V98

FCA US LLC (FCA US) has announced a safety recall on certain 2019 Model Year RAM 2500 Pickup (DJ), RAM 3500 Pickup (D2), RAM 3500 Cab Chassis (DD) and RAM 3500 10K LB. Cab (DF) Chassis vehicles.

VINs identified as being involved in this campaign are currently live and searchable.
Stop sale is in effect for the above-identified vehicles.

Vehicles impacted by a stop sale are eligible for reimbursement allowance through the Recall Floorplan Reimbursement Policy (RFPRP), which can be requested upon recall claim submission.

IMPORTANT: Some of the involved vehicles may be in dealer new vehicle inventory. Federal law requires you to complete this recall service on these vehicles before retail delivery. Violation of this requirement by a dealer could result in a civil penalty of up to \$21,000 per vehicle. Involved vehicles can be determined by using the VIP inquiry process.

REASON FOR THIS SAFETY RECALL

Some of the above vehicles may have contamination of a front brake caliper piston seal with incorrect assembly lube which may cause the caliper piston seal to swell, and may result in brake drag (failure or incomplete caliper disengagement) when the brake pedal is released. Brake drag can cause overheating of the brake pads, brake rotor, and brake fluid which may result in a reduction in front brake system performance. Drivers may notice heavy brake drag or detect an odor of hot brakes. A reduction in front brake system performance can cause a vehicle crash without prior warning.

SERVICE ACTION

FCA US will conduct a voluntary safety recall to replace the front brake calipers, front rubber brake lines, and bleed the brakes on all affected vehicles. The remedy for this condition is not currently available. Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in 3rd Quarter of 2019.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.