

Part 573 Safety Recall Report

19V-636

Manufacturer Name : Chrysler (FCA US LLC)**Submission Date :** NOV 05, 2019**NHTSA Recall No. :** 19V-636**Manufacturer Recall No. :** V95**Manufacturer Information :**

Manufacturer Name : Chrysler (FCA US LLC)

Address : 800 Chrysler Drive
CIMS 482-00-91 Auburn Hills MI
48326-2757

Company phone : 1-800-853-1403

Population :

Number of potentially involved : 3,733

Estimated percentage with defect : 5 %

Vehicle Information :

Vehicle 1 : 2020-2020 Jeep Gladiator

Vehicle Type :

Body Style : PICKUP TRUCK

Power Train : NR

Descriptive Information : Certain 2020 MY Jeep Gladiator vehicles built from December 15, 2018, through September 10, 2019, may have a rear driveshaft that was assembled without grease in the monoblock joint portion of the driveshaft. The suspect population was determined by reviewing the supplier's driveshaft production records from the beginning of production of this driveshaft to identify which driveshafts may have been assembled without grease. Driveshaft traceability records were then linked to vehicle production records to determine the suspect vehicle population.

Similar vehicles not included in this recall were built with driveshafts built outside of the suspect date range or were confirmed through the supplier's records to have been built with a driveshaft that contained grease.

Production Dates : DEC 15, 2018 - SEP 10, 2019

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Defect :**

Description of the Defect : A monoblock joint is a constant velocity joint within the center of the driveshaft. A monoblock without grease may overheat and seize, which may result in a fractured rear driveshaft.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : A fractured rear driveshaft could separate which may result in loss of motive

Description of the Safety Risk : power, if the vehicle is in rear wheel drive mode, or potential road debris, if the driveshaft completely separates from the vehicle. Either condition can cause a vehicle crash without prior warning.

Description of the Cause : NR

Identification of Any Warning that can Occur : Some customers may experience a noise or vibration prior to the driveshaft fracturing.

Supplier Identification :

Component Manufacturer

Name : DANA Incorporated

Address : 4440 N Atlantic Blvd.
Auburn Hills MICHIGAN 48326

Country : United States

Chronology :

- In June 2019, FCA US LLC ("FCA US") Quality received four rear driveshafts from warranty repairs that were sent to the supplier for analysis. The supplier determined that all four driveshafts were assembled without grease in the monoblock joint due to improper grease controls at the assembly line station.
- On July 3, 2019, the FCA US Vehicle Safety and Regulatory Compliance ("VSRC") organization opened an investigation based on the four warranty claims for broken driveshafts.
- Between July and August 2019, FCA US VSRC continued the investigation and identified two additional driveshafts without grease in the monoblock.
- On October 17, 2019, FCA US VSRC was notified that additional driveshafts may have been built without grease in the monoblock.
- Between October 17 and November 1, 2019, FCA US VSRC investigated the location of the driveshafts built without grease and it was determined that an additional 306 driveshafts were built into vehicles.
- As of October 22, 2019, FCA US has identified 2 CAIRs, 8 warranty claims, zero field reports, and zero VOQs relating to this issue.
- As of August 22, 2019, FCA US has identified 1.66 c/1000 warranty related to this issue.
- As of August 22, 2019, FCA US is not aware of any accidents or injuries relating to this issue.
- On August 22, 2019, FCA US determined, through the Vehicle Regulations Committee, to conduct a voluntary

safety recall of the affected vehicles.

Description of Remedy :

Description of Remedy Program : FCA US will conduct a Voluntary Safety Recall to replace the suspect driveshafts.

FCA US has a longstanding policy and practice of reimbursing owners who have incurred the cost of repairing a problem that subsequently becomes the subject of a field action. To ensure consistency, FCA US, as part of the owner letter, will request that customers send the original receipt and/or other adequate proof of payment to the company for confirmation of the expense.

How Remedy Component Differs from Recalled Component : Part Name: Driveshaft

Part Description: Rear - Rubicon / Rear - Overland/Sport

Part Number: 68330600AA / 68330598AA

Part Comment: The remedy component will be a driveshaft verified to have grease in the monoblock joint.

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : **11/05/2019: FCA US will notify additional owners on or about 11/19/2019.

**08/29/2019: FCA US will notify dealers and begin notifying owners on or about 10/18/2019.

Planned Dealer Notification Date : OCT 18, 2019 - OCT 18, 2019

Planned Owner Notification Date : OCT 18, 2019 - OCT 18, 2019

* NR - Not Reported