



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

November 20, 2019

Ms. Jennifer Shute  
Sr Mgr Safety Recall Execution  
Chrysler (FCA US LLC)  
800 Chrysler Drive  
CIMS 482-00-91  
Auburn Hills, MI 48326

NEF-150SS  
19V-813

**Subject:** Fuel Pump Relay May Fail Resulting In a Stall

Dear Ms. Shute:

This letter serves to acknowledge Chrysler (FCA US LLC)'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

DODGE/DURANGO/2011-2013  
JEEP/GRAND CHEROKEE/2011-2013

**Mfr's Report Date:** November 14, 2019

**NHTSA Campaign Number:** 19V-813

**Components:**

ELECTRICAL SYSTEM

**Potential Number of Units Affected:** 528,594

**Problem Description:**

Chrysler (FCA US LLC) is recalling certain 2011-2013 Dodge Durango and Jeep Grand Cherokee vehicles equipped with a 3.6, 5.7, or 6.4 liter engine and previously recalled under NHTSA Recall 14V530 or 15V115. The fuel pump relay inside the Totally Integrated Power Module (TIPM-7) may fail, causing the vehicle to stall without warning.

**Consequence:**

A vehicle stall increases the risk of a crash.

**Remedy:**

The remedy for this recall is still under development. Interim notices informing owners of the safety risk will be mailed beginning January 3, 2020. Vehicles that experience a fuel pump failure will receive an interim repair. Owners will receive a second notice when the final remedy becomes available. Owners may contact Chrysler customer service at 1-800-853-1403. Chrysler's number for this recall is V62.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

NHTSA is missing critical, required information for this safety recall. This information must be supplied through the NHTSA Recalls Portal within 5 working days of confirming its accuracy:

A description of the manufacturer's program for remedying the defect or noncompliance (49 CFR 573.6 (c)(8)(i)).

Please be reminded of the following requirements:

Per the requirements of 573.6(c)(2)(iv), please provide the supplier name, contact information, address and country of origin (if known) for the fuel pump relay.

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Shiver who may be reached by phone at (202) 366-7401, or by email at [sarah.shiver@dot.gov](mailto:sarah.shiver@dot.gov). We look forward to working with you.

Sincerely,



Joshua Neff  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement